



# **Framework Agreement Quarterly Report to the Township of Esquimalt**

*July 1<sup>st</sup> to September 30<sup>th</sup>, 2018*

**October 22<sup>nd</sup>, 2018**

## Chief Constable's Message

It is my pleasure to offer this quarterly report on the initiatives that the Victoria Police Department has undertaken in the third quarter of 2018.

During this period, VicPD supported a number of community-focussed initiatives including the Pulling Together Canoe Journey, Music in the Park, Ribfest, the Esquimalt Farmers Market, and our quarterly Watch Commander's Open House. These important community events saw the participation of members of our Senior Management Team, VicPD officers, civilian staff, and our Volunteers and Reserves.

This quarter also saw VicPD's largest operational deployment of the year: Canada Day. Through proactive public communications efforts and the professional and approachable presence of VicPD officers and Reserves, this year's celebrations were once again safe, family-friendly, and a true representation of our region's enthusiastic community spirit.

In terms of operations, all of VicPD's divisions continue to follow an intelligence-led policing approach through our Strategic Operations Council, which sets out the department's priorities within our communities. We continue to remain responsive to the needs of individual citizens and their unique neighbourhoods within the Township through two-way dialogue that occurs in person, online through our many social media channels, and through community events.

Sincerely,



Del Manak  
Chief Constable



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## Emerging Trends & Concerns

Thank you for your interest in the activities of the Victoria Police Department in your community. This report details a busy operational summer with many resource-intensive and complex files. We continued to see impact from our redeployment of six officers from key sections to Patrol.

This impact was evident in the reduced scope of the Esquimalt Summer Action Plan, the absence of School Resource Officers, delays for the next Reserve Constable training course, and delays in investigating CrimeStoppers tips.

This quarter started at the height of the tourist and event season. July 1st marked Canada Day celebrations, where families came to Victoria's Inner Harbour to enjoy the activities and fireworks. The summer continued with many successful festivals, events, and many protests.

In Esquimalt, we are working with our partners in the Township to address an increase in youth activity which is an ongoing issue for the community.

Jason Laidman  
A/Deputy Chief, Operations

## Number of Dispatched Calls in Each Municipality\*

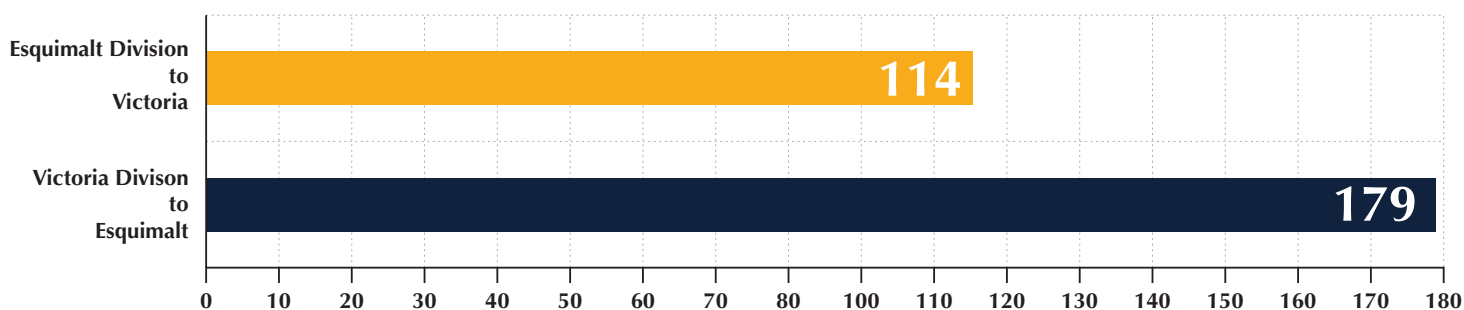
Dispatched Calls for Service by Municipality										
	Priority 1		Priority 2		Priority 3		Priority 4		Grand Totals	
	Q3 2018	Q3 2017	Q3 2018	Q3 2017	Q3 2018	Q3 2017	Q3 2018	Q3 2017	Q3 2018	Q3 2017
VICTORIA	742	764	2453	2,409	5,287	5,287	1,549	1,665	10,031	10,125
ESQUIMALT	108	128	268	257	530	451	128	154	1034	990
Outside Jurisdiction	1	7	5	10	19	11	5	3	30	31
Grand Total	851	899	2726	2,676	5,836	5,749	1,681	1,820	11,094	11,144

Note: Vic West is included in Victoria's numbers

\*Please note that statistics for previous periods may not match existing published reports because those figures can change over time. The data presented in this report is taken from the Police Records Information Management Environment (PRIME). This data is based on the day that it is extracted from PRIME but, due to ongoing investigations and internal quality control efforts, this information is subject to change including addition, deletion and reclassification.

## Number of Cross-Overs Outside Jurisdiction

The chart below details the number of police units that were required to cross out of or into VicPD's Esquimalt Division jurisdiction to provide assistance in relation to a call for service.



Note: These figures reflect Vic West as being part of VicPD's Esquimalt Division's jurisdiction. Therefore, these figures show the number of "bridge cross-overs" in both directions.

## Response Times to Calls Against New Benchmarks

Priority	Definition	Response Benchmark*	Victoria	Esquimalt
Priority 1	Requires Urgent Attention, Life Threatening	Officer(s) on scene in <b>7 minutes</b> or less, 95% of the time	No	No
Priority 2	Requires Immediate Attention, Serious, may not be life threatening	Officer(s) on scene in <b>12 minutes</b> or less, 90% of the time	No	No
Priority 3	Routine Attention, no current threat to life or property	Officer(s) on scene in <b>40 minutes</b> or less, 90% of the time	Yes	Yes
Priority 4	Event must be documented, may or may not require police attendance	Officer(s) on scene in <b>90 minutes</b> or less, 90% of the time	Yes	Yes

\*Response times are calculated using "time received" to "time on scene" using standard police data analyst quality control methodology. Benchmarks were established using 4 metrics: response standards established by other police agencies where available, five-year call response data, 2017 Community Survey responses regarding community response expectations, and overall assessment of reasonableness by the VicPD Senior Management Team. These benchmarks are subject to revision following a trial period of at least six months.

## Top 5 Call Types - Calls for Service

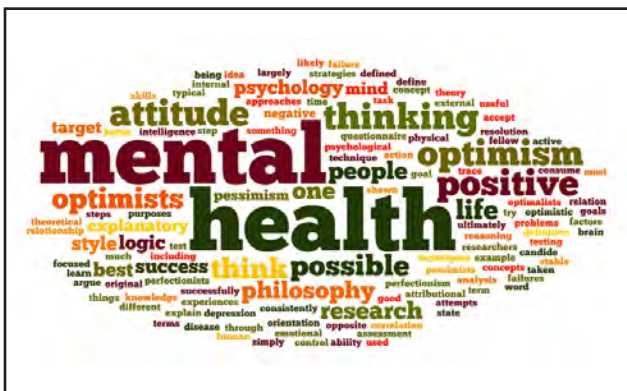
Esquimalt				
Top 5 Call Types	Q3 2018	Rank	Q3 2017	Rank
ABANDONED 911	180	1	160	1
CHECK WELLBEING	100	2	120	2
ASSIST GENERAL PUBLIC	76	3	81	3
ASSIST POLICE / FIRE / AMBULANCE	70	4	60	6
PROPERTY - LOST	68	5	80	4
Grand Total	1,352		1,391	
Victoria				
Top 5 Call Types	Q3 2018	Rank	Q3 2017	Rank
ABANDONED 911	2,281	1	1,404	1
UNWANTED PERSON	1,436	2	1,426	2
CHECK WELLBEING	1,164	3	1,114	3
THEFT	906	4	683	4
PROPERTY (LOST/FOUND)	731	5	642	5
Grand Total	14,846		14,695	

### Top 5 Reported Occurrences for Each Municipality

Esquimalt				
	Q3 2018	Rank	Q3 2017	Rank
ASSIST CITIZEN	185	1	250	1
SUSPICIOUS OCCURRENCE	85	2	85	2
DOMESTIC - NO ASSAULT	47	3	36	4
THEFT FROM VEHICLE	46	4	29	5
MISCHIEF	35	5	17	12
Grand Total	987		1,018	

Victoria				
	Q3 2018	Rank	Q3 2017	Rank
ASSIST CITIZEN	1,993	1	2,227	1
SUSPICIOUS OCCURRENCE	603	2	596	2
THEFT FROM VEHICLE	400	3	332	5
PROPERTY-FOUND	350	4	445	3
THEFT	314	5	316	6
Grand Total	9,566		9,696	

## Strategic Operations Council – Mental Health/Social Disorder Group



The goal of the Social Disorder group is to identify individuals in the community whose behaviour is leading to a disproportionate number of calls for service. The new Staff Sergeant of the Community Services Division, Michael Johnston, now chairs a weekly meeting which includes Community Resource Officers, Assertive Community Treatment Officers, members of the Integrated Mobile Crisis Response Team, and the department's Intelligence Analyst.

VicPD is now using an application (the Early Warning System) to assist in identifying those individuals who require immediate support. Once identified, VicPD utilizes the expertise of our Community Resource Officers and Assertive Community Treatment Officers to mobilize the resources best suited to help specific individuals. VicPD will continue to monitor the success of the Early Warning System and is exploring ways to enhance the application.



## Strategic Operations Council – Intelligence Group

The Analysis and Intelligence Section (AIS) working in concert with the Strike Force surveillance team and Crime Reduction Unit (CRU) focuses on a mix of drug crime, violent offender management and property crime. Each week these teams meet and are joined by representatives from the Community Services Division, Esquimalt Division, Patrol, and Investigative Services Division. AIS analysts provide an overview of current crime trends. Based on this analysis, divisions are assigned tasks and tactical plans are formulated to address the current crime situation.

### Highlights from the Third Quarter

The long days and fine weather of the summer months brought an increase in bicycle use by commuters and tourists. AIS noted a commensurate increase in the number of bicycle thefts from several hotspots in the downtown core. Members of CRU, who manage the VicPD bait bike program, deployed their fleet of decoy bikes throughout the City. These bikes are trackable if stolen. While they've had great success in the past, unfortunately this time none of the bait bikes were taken. However, one of the bicycles caught the eye of a passing citizen. It looked familiar to him, potentially a bike he owned, but had been stolen months before. He had been paid out by his insurance company and purchased a new bike. Now months later, the eagle eyed owner spotted his old ride. He gave an enthusiastic thumbs-up when he learned his old bike had eventually been found and had been re-purposed as a bait bike.

Patrol officers reported that they were dealing with a serial offender who was stealing lotto tickets from convenience stores throughout Victoria and Esquimalt. Dozens of stores were hit and thousands of tickets were taken at great financial impact to the store owners. AIS identified a suspect and members of CRU placed him under surveillance. They watched as the suspect entered a family run convenience store in Victoria's China Town. When the shop keeper was occupied with another customer, the suspect grabbed a tray of lotto tickets and ran for the door. The clerk realized what was happening and gave chase. Just as the shop keeper was about to intercept the suspect, CRU members interceded and brought the suspect safely into custody.



Operation Fentanyl Focus continued in the third quarter. Coordinated by AIS, Strike Force and CRU combined their teams to tackle the distribution of fentanyl into the greater Victoria Area.

The increase of fentanyl availability has been recognized by the British Columbia Court of Appeals as having “devastating impacts on the safety and integrity of our communities”. As a result, the judiciary has been handing down stiff sentences to fentanyl traffickers. Faced with long periods of incarceration, traffickers have been launching vigorous defences in court. Trials are lengthy and complex. CRU and Strike Force members spent many weeks of the summer preparing cases and testifying in court.

CRU and Strike Force members also found time to assist detectives with a home invasion investigation. When multiple suspects entered the home of Gorge Road resident, brandished weapons and fled with stolen property, it triggered a large scale investigation and manhunt for the perpetrators. CRU, Strike Force and members of the Patrol Division eventually located and arrested three suspects. Using their knowledge of the local criminal element, CRU members continue to provide investigative assistance to the detectives as they sort through mounds of evidence in this case.

## Summary of Key Meetings and Community Events

VicPD strives to track the number of key community meetings and events that its staff take part in throughout each quarter. For reporting purposes, “community meetings” are defined as “all meetings with any community stakeholders including community groups, schools, boards, councils, neighbourhood associations, etc.” “Community events” are defined as “pre-planned events put on by either VicPD or by one of our community partners.”

In this quarter, VicPD personnel attended 88 community meetings and 29 community events in Esquimalt and Victoria. Highlights in Esquimalt included:

- Canada Day
- Pulling Together Canoe Journey
- Back to School Campaign
- RibFest
- Presentation of 2nd Quarter Report to Esquimalt
- Esquimalt Farmers Market
- Music in the Park
- Bard across the Bridge
- Summer Outdoor Movies
- Esquimalt Arts Festival



The 2018 Pulling Together Canoe Journey brought together paddlers from across the community



Chief Manak congratulates VicPD's riders as they receive their Tour de Rock jerseys



## Patrol Operations Update

In July, special duty members had set up a roadblock on Esquimalt Road in the late evening hours. A driver pulled up and refused to stop, rammed a tow truck, almost ran an officer down and sped off. A driver/vehicle description and partial plate was broadcast, however the vehicle was not pursued. A VicPD K9 officer circulated in the area of Admirals Road and Craigflower Road checking side streets and parking lot when he observed what he believed to be the same vehicle parked unoccupied in the lot of 1400-block of Craigflower Road. The vehicle had a stolen license plate affixed to it and the ignition was damaged. The K9 unit deployed and the driver was apprehended a short distance away. The female passenger sustained minor injuries and was transported to the hospital by ambulance.

In mid-July, officers responded to the 600-block of Head Street after a man followed a victim that was known to him and sexually assaulted her at her residence. Officers recognized that the man matched the description of a person of interest who was reported to be masturbating at a bus stop a few days earlier. The male was charged with sexual assault, and the victim attended the Sexual Assault Centre for examination. The scene was also secured and Forensic Services was called out to photograph the scene and collect further evidence.



**VicPD's K9 units are major contributors to our patrol response capability**



**A VicPD officer keeps an eye out for speeders as part of VicPD's Back to School campaign**

Members of 'C' Watch were dispatched to Colville Road for a report of a domestic dispute in progress. Cst. Shaw arrived on scene and was waved down by the complainant, pointing in the direction of the residence where high pitched screams could be heard coming from. Additional units were requested to attend and police located two occupants inside arguing in the kitchen. One party was taken into custody to prevent any assault from occurring.

In early August, Patrol members were called to attend Esquimalt Road near Admirals Road for a report of "people and dogs fighting". Citizens that were standing by witnessed the dispute, were concerned for the safety of the female and confronted the male. The exchange became heated quickly and escalated to punches being thrown. The interaction caused one combatant's pitbull to lunge and bite the male aggressor. This male was subsequently arrested for Cause Disturbance.

Members attended Esquimalt Road to locate a highly intoxicated victim, with what appeared to be bite marks on her arms and bruising to her face. She and her partner have an extensive history of drunken reports to police for domestic arguments that escalate to physical violence. The victim who was not cooperative with the investigation was transported to the hospital by ambulance where members attempted to interview her and photograph her injuries. Members also attended the suite where suspect was located grossly intoxicated. He was arrested for domestic assault and held in custody.



## Community Engagement Update

The VicPD Community Engagement Division, comprised of Public Affairs, Community Programs, Block Watch and Volunteer Services continued to engage the residents of Esquimalt through a variety of engagements and actions.

The changes to our Division came into effect this fall with the Reserve Program moving to the Patrol section. This adjustment is ongoing, and the Division is working closely with Patrol Division and the Alternate Response Unit to share resources and work towards a successful transition.

The VicPD Public Affairs section continues to keep our Victoria and Esquimalt communities engaged and informed through both mainstream and social media. The two-member section provided support for:

- Canada Day 2018
- Returning recovered stolen items to their rightful owners
- K9 Swearing In
- Back-To-School 2018
- The investigation into a series of historical sexual assaults in Esquimalt
- Informing and arming our Chinese community against “virtual kidnappings”
- The investigation into a series of sexual assaults at a residential care facility
- A Strike Force and Crime Reduction Unit Investigation that led to the seizure of firearms and drugs including fentanyl
- The international efforts to locate missing man Denis Crook, resulting in the location of photos of the missing and familial DNA
- Our 3rd Watch Commander’s Open House
- The unveiling of Cst. Ian Jordan’s plaque and badge in the VicPD Hall of Honour
- Chief Del Manak’s response to the OPCC release of the outcome of the Elsner investigation
- Informing our communities about road closures, urgent incidents and public safety concerns
- Using social media to help locate several missing people safely

This quarter saw our Community Engagement Division focus on ensuring a safe return to school. We partnered with the Community Services Division Traffic Section for back-to-school enforcement, reminding drivers that school zones are now in effect. Dozens of drivers were stopped in Victoria and Esquimalt and given warnings and reminders. Tickets were issued in cases of higher speeds and unsafe behaviours like distracted driving.



A citizen meets with Community Programs Coordinator Kimberly Kelley and Constable Matt Rutherford at a Community Coffee event to discuss Block Watch

In addition to answering approximately 320 media requests this quarter, the Public Affairs Section issued 80 media releases and sent out hundreds of tweets and other social media posts during this quarter.

The VicPD Block Watch revitalization continues to increase the program’s presence in Esquimalt. New Captains and participants are continually added to the program, and our Reserve Constables make regular presentations to Block Watch groups. There are currently 43 active Block Watch groups in the Township of Esquimalt.

The third quarter was a busy time for VicPD attendance at community events. VicPD officers and civilian staff were honoured to participate for the first time in the Pulling Together Canoe Journey, and we also participated in many local family friendly events including the Pride Parade, Ribfest and the Cars Rods and Ride Show in Esquimalt. VicPD hosted our third successful Watch Commander’s Open House which saw many local residents come out to meet with us to hear how a patrol shift works, and to have an opportunity to ask questions of our officers and staff. September marks the Law Enforcement Memorial weekend, and VicPD hosted many celebrations to honour local, provincial and national police officers who gave their lives in the line of duty. These remembrances included our own Cst. Ian Jordan.

The third quarter of 2018 found volunteer commitments restored and increased with the return of our student volunteers and the welcoming of 13 new volunteers. Under the leadership of the new Volunteer Services Coordinator, VicPD volunteers have continued to provide exceptional service to the Township of Esquimalt.

In summary:

- Crime Watch volunteers conducted patrols in response to Operations Council priorities, engaging with community members and raising awareness of crime prevention initiatives, conducting 53 deployments.
- Project Leads, a small group of dedicated volunteers, often experts in their field, provided 71 hours of project support to our volunteer programming.

Events/Highlights:

- Community Engagement: Volunteers represented the Victoria Police Department at Esquimalt Ribfest. Response was positive and volunteers reported that they enjoyed the opportunity to interact with the public and promote VicPD initiatives.
- Back to School Blitz: In addition to the work conducted by the traffic division, VicPD Crime Watch completed a successful Back to School Awareness Speed Watch Campaign.
- New Volunteer Recruitment Drive: Volunteer Services presented VicPD volunteer opportunities to over 200 students at Camosun College, Royal Roads University and the University of Victoria.

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## Update from Community Resource Officers

The Esquimalt Division Community Resource Officers continue to engage the public through community events, education and public engagement. Throughout the summer the members were patrolling parks and areas on mountain bikes as part of the Summer Action Plan.

Officers had many positive contacts with citizens while riding throughout the municipality, and the general response from citizens was that they were glad to see police out riding on bikes and having positive interactions. During dayshifts the members spoke to a few summer camp groups of youth in both Saxe Point Park and at Buxton Green. They also attended parks and areas around Esquimalt Recreation Centre several times over the course of the evening and monitored the teen activity at the Teen Centre. Liquor and drug paraphernalia were seized for destruction from teens in Bullen Park.

During the start of school in the beginning of September, both officers were assigned to monitor vehicle and foot traffic as students returned back to school. They were assisted by the Esquimalt Patrol officers each morning, to ensure there was a police presence at all Esquimalt schools.

In an effort to address any speeding concerns in the community along corridors, the speed reader board was deployed in the 300-block of Lampson Street, 1200-block of Lockley Street, 800-block of Lampson Street, 1100-block of Colville Road, 800-block of Esquimalt Road and 1200-block of Old Esquimalt Road. The data from the reader board is downloaded, analyzed and shared with Esquimalt Engineering staff for information on vehicle speeds and trends.



A lecture was also presented to the staff of CFB Esquimalt as part of their "Lunch and Learn Program" on the harmful effects of fentanyl, marijuana and methamphetamine. This was greatly received by the staff that attended.

Cst. Lastiwka continues to oversee the graffiti portfolio for the VicPD. He liaises with all officers regarding their investigations in attempts to identify "taggers" for criminal prosecution and linking other files for identification. As part of his on-going training, he attended the "Together Against Graffiti Symposium" in Burnaby in September.

## Investigative Services Update

The Investigative Services Division (ISD) is comprised of two components: the Intelligence component (Operational Support) and the Detective component.

The Detective component is comprised of the following units: Special Victims, Child Exploitation, Historical Case, High Risk Offender, Missing Person, Domestic Violence, Financial Crimes, Major Crimes, Forensic Identification and the Integrated Tech Crime Unit. In addition to police investigators, the Division has six civilians who provide electronic disclosure, transcription, and other administrative duties.

This past quarter saw a number of high-profile files undertaken by detectives. Two examples of files are as follows.

The Department's Missing Person Coordinator was reviewing a 1992 file where a male had been reported missing while in the VicPD area. To bring the file up to current investigative standards and practices, the coordinator was attempting to locate family members of the missing person to try and obtain familial DNA in case unidentified remains had been or were eventually located. Through the investigation a possible sibling was identified that was believed to be residing in York, England. The coordinator contacted the police of jurisdiction but was unable to locate the family member.

Working with our Community Engagement and Public Affairs section, members developed a plan to provide a media release to be shared on the York area police of jurisdiction's website and their social media accounts. Within 24 hours of this release going out, a different sibling from the one previously identified came forward to the police in York. This information has now been added to the file and the DNA information updated. This file also drew positive press locally, nationally and internationally.

In August, members of our department investigated a domestic violence case. The victim suffered serious, but non-life threatening injuries. This case was compounded by the fact the victim had children that the suspect had also threatened to harm. VicPD Domestic Violence officers processed the original arrest and referred the file to the Regional Domestic Violence Unit (RDVU).



**Detective Constable Andre Almeida does a presentation to over 400 international students about 'Virtual Kidnappings' and how they can protect themselves**

The RDVU conducted follow up interviews with the victim and confirmed the victim had been assaulted on three separate occasions over a 12 hour period. During two of these assaults the suspect strangled the victim to the point of unconsciousness. With this and other additional information, investigators believed that at one point the suspect had planned and attempted to kill the victim.

Based on the additional information, the file was elevated to a major case and the appropriate protocols were implemented. Members of the Major Crime Unit were utilized to fill in the Team Commander and File Coordinator roles, while a member of the RDVU remained as the Primary Investigator for the investigation. In addition, the file was required to be disclosed electronically by Disclosure Analysts from the VicPD.

Charges of attempted murder have been approved by Crown and the case is still before the courts.



## Department Financial Update

At the end of the third quarter, the net financial position was approximately \$40,067,534, or 74.3% of the total budget for the year. Net revenues and expenditures are therefore very close to, but slightly below, the budget at this time. Payroll expenditures represent 84% of the annual budget. Payroll expenditures are very close to, but slightly below budget, and are expected to remain so.

We have experienced a high number of retirements in 2018, causing an overage of \$465,164 in that line item. The impact has however, been offset through savings in communications, vehicle operating costs and other operating costs. Capital expenditures are at 58.8% of the annual budget and are expected to remain within budget.

The net financial position is therefore expected to remain on track with the budget for the remainder of the year. Expenditures will be continually monitored throughout the rest of the year to ensure any potential divergence from the budgets can be identified and managed.



Mark and Hilary Jordan join Chief Manak and Mayor Helps for the unveiling of Cst. Ian Jordan's plaque in the VicPD Hall of Honour