



Framework Agreement Quarterly Report to the Township of Esquimalt

April 1st to June 30th, 2018

August 15th, 2018

Chief Constable's Message

It is my pleasure to offer this quarterly report on the initiatives that the Victoria Police Department has undertaken in the second quarter of 2018.

During this period, VicPD supported a number of community-focussed initiatives including the "Free the Fuzz" Fundraiser for Special Olympics, Souper Bowls of Hope, Yom HaShoah Holocaust Remembrance Day, Buccaneer Days Parade, and the Youth for Change and Inclusion Camp. These important community events saw the participation of members of our Senior Management Team, VicPD officers, civilian staff, and our Volunteers and Reserves.

In terms of operations, all of VicPD's divisions continue to follow an intelligence-led policing approach through our Strategic Operations Council, which sets out the department's priorities within our communities. We continue to remain responsive to the needs of individual citizens and their unique neighbourhoods through two-way dialogue that occurs in person, online through our many social media channels, and through community events.

On a more sombre note, this quarter saw the passing of Cst. Ian Jordan. On April 11th, 66-year-old Ian died after receiving a traumatic brain injury 30 years ago, following a serious vehicle incident while responding to an early morning call. Thousands of fellow officers and citizens honoured Ian's sacrifice at a moving memorial event on April 19th.

We will always remember him.

Sincerely,



Del Manak
Chief Constable

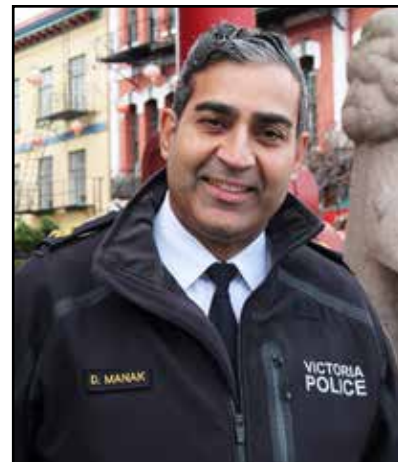


Table of Contents

Strategic Operations Council

Mental Health/Social Disorder Group	p.05
Intelligence Group	p.06
Key Meetings and Community Events.....	p.07
Patrol Operations Update.....	p.08
Community Engagement Update.....	p.09
Update from Community Resource Officers.....	p.10
Investigative Services Update	p.12
Department Financial Update	p.13

Emerging Trends & Concerns

Thank you for taking the time to read the newest version of our Quarterly report on policing in both Victoria and Esquimalt. We hope that this new format provides a more complete picture of the success we - police and community - are creating together, balanced with the challenges faced by the police department, our dedicated officers and staff, and policing in general.

Quarter 2 saw the ordinary, seasonal rise in calls for service to the police. These calls represent individual(s) in our community reaching out to us for help in an incredibly wide range of circumstances. We do our very best to respond to each and every call as quickly as possible while providing the best service possible. However, this is getting increasingly difficult to do. While the numbers of calls for service fluctuate over time, the complexity of these calls and expertise and time required to respond appropriately grow continuously. We continue to take every opportunity to work with our communities to be proactive and reduce these calls; however, our capacity to be as responsive as we would like to be remains a challenge for us and continues to be a source of great frustration and stress for our staff.

We look forward to updating you on our work in Quarter 3, 2018.

Colin Watson
Deputy Chief, Operations

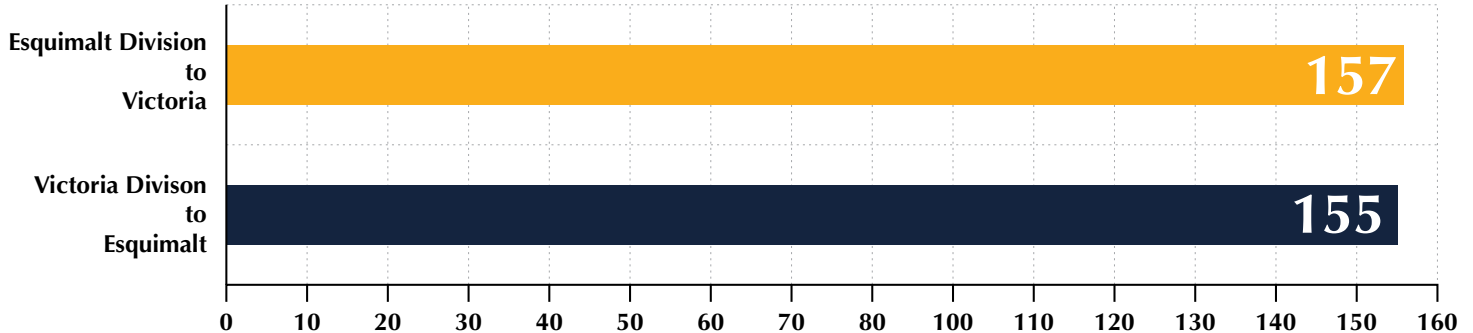
Number of Dispatched Calls in Each Municipality*

Dispatched Calls for Service by Municipality										
	Priority 1		Priority 2		Priority 3		Priority 4		Grand Totals	
	Q2 2018	Q2 2017	Q2 2018	Q2 2017	Q2 2018	Q2 2017	Q2 2018	Q2 2017	Q2 2018	Q2 2017
Victoria	720	637	2,267	2,342	4,949	4,858	1,412	1,275	9,348	9,112
Esquimalt	112	106	218	267	447	464	136	110	913	947
Outside Jurisdiction	0	5	10	4	16	17	5	6	31	32
Grand Total	832	748	2,495	2,613	5,412	5,339	1,553	1,391	10,292	10,091
Note: Vic West is included in Victoria's numbers										

*Please note that statistics for previous periods may not match existing published reports because those figures can change over time. The data presented in this report is taken from the Police Records Information Management Environment (PRIME). This data is based on the day that it is extracted from PRIME but, due to ongoing investigations and internal quality control efforts, this information is subject to change including addition, deletion and reclassification.

Number of Cross-Overs Outside Jurisdiction

The chart below details the number of police units that were required to cross out of or into VicPD's Esquimalt Division jurisdiction to provide assistance in relation to a call for service.



Note: These figures reflect Vic West as being part of VicPD's Esquimalt Division's jurisdiction. Therefore, these figures show the number of "bridge cross-overs" in both directions.

Response Times to Calls Against New Benchmarks

Priority	Definition	Response Benchmark*	Victoria	Esquimalt
Priority 1	Requires Urgent Attention, Life Threatening	Officer(s) on scene in 7 minutes or less, 95% of the time	No	No
Priority 2	Requires Immediate Attention, Serious, may not be life threatening	Officer(s) on scene in 12 minutes or less, 90% of the time	No	No
Priority 3	Routine Attention, no current threat to life or property	Officer(s) on scene in 40 minutes or less, 90% of the time	Yes	Yes
Priority 4	Event must be documented, may or may not require police attendance	Officer(s) on scene in 90 minutes or less, 90% of the time	Yes	Yes

*Response times are calculated using "time received" to "time on scene" using standard police data analyst quality control methodology. Benchmarks were established using 4 metrics: response standards established by other police agencies where available, five-year call response data, 2017 Community Survey responses regarding community response expectations, and overall assessment of reasonableness by the VicPD Senior Management Team. These benchmarks are subject to revision following a trial period of at least six months.

Top 5 Call Types - Calls for Service

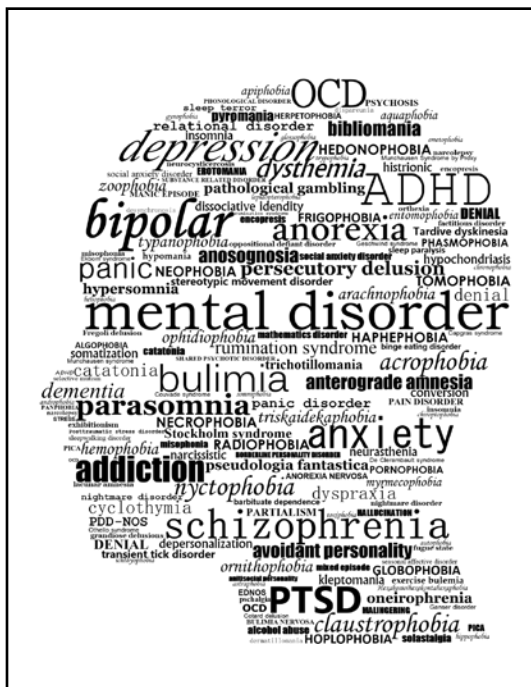
Esquimalt				
Top 5 Call Types	Q2 2018	Rank	Q2 2017	Rank
Abandoned 911	176	1	162	1
Check Wellbeing	105	2	120	2
Assist General Public	73	3	86	3
Assist Police / Fire / Ambulance	69	4	66	4
Property - Lost	59	5	45	8
Grand Total	1,264		1,267	
Victoria				
Top 5 Call Types	Q2 2018	Rank	Q2 2017	Rank
Abandoned 911	1,786	1	1,404	2
Unwanted Person	1,667	2	1,426	1
Check Wellbeing	1,118	3	1,114	3
Theft	871	4	683	5
Property - Lost	730	5	642	6
Grand Total	13,660		12,728	

Top 5 Reported Occurrences for Each Municipality

Esquimalt				
	Q2 2018	Rank	Q2 2017	Rank
Assist Public / Unwanted Person	213	1	234	1
Suspicious Circumstances	74	2	113	2
Domestic Dispute - No Assault	40	3	27	5
Property - Found	33	4	21	10
Driving Complaint	28	5	18	11
Grand Total	912		959	

Victoria				
	Q2 2018	Rank	Q2 2017	Rank
Assist Public / Unwanted Person	2,045	1	2,196	1
Suspicious Circumstances	510	2	602	2
Property - Found	395	3	308	4
Theft - Shoplifting	313	4	248	6
Property - Lost	308	5	318	3
Grand Total	8,942		8,850	

Strategic Operations Council – Mental Health/Social Disorder Group



Each week the Staff Sergeant in charge of the Community Services Division chairs a Mental Health/Social Disorder intelligence meeting with various stakeholders within VicPD. The purpose of the meeting is to combine data and the experience of our officers and staff to identify individuals in the community most suffering from mental health, substance use, and homelessness (or a combination of these) and to ensure these individuals are connected with supporting services. Our goal is to improve outcomes for these individuals and reduce incidents of social disorder.

While our ACT officers, Community Resource Officers, and Beat and Bike officers conduct the majority of the follow-ups from these meetings, these officers also connect with Island Health, BC Housing, Probation, and other community partners to provide support for these vulnerable individuals. In the six months since these monthly meetings began, we have seen a marked increase in our ability to identify individuals and provide more timely support.

Strategic Operations Council – Intelligence Group

The Analysis and Intelligence Section (AIS), working in concert with the Strike Force surveillance team and the Crime Reduction Unit (CRU), focuses on a mix of drug crime, violent offender management and property crime. Each week these teams meet and are joined by representatives from the Community Services Division, the Esquimalt Division, the Patrol Division, and the Investigative Services Division. AIS's analysts provide an overview of current crime trends. Based on this analysis, divisions are assigned tasks and tactical plans are formulated to address the current crime situation.

AIS noted that a series of crimes was occurring across the city where Telus and Shaw residential cable lines were being cut by an unknown perpetrator. On some nights, dozens of these crimes were occurring, causing tens of thousands of dollars in damage. AIS identified a possible suspect and narrowed the geographic location where the offences were occurring. This information was disseminated at the weekly intelligence meeting and the Crime Reduction Unit was assigned to conduct covert surveillance on the suspect. During this surveillance the suspect was observed prowling neighbourhoods and was observed slashing the tires of a random vehicle parked in a driveway. The suspect was arrested for this offence and the investigation linked him to numerous other property crimes. Because of the malicious, random and high number of crimes committed by this individual he was sentenced to 2.5 years in federal prison.

During the course of information sharing at the weekly intelligence meeting, members of the Community Services Division (CSD) relayed that they were seeing an increase in open air drug dealing in the 900-block of Pandora Avenue. Therefore, in collaboration with CSD officers, members of Strike Force and the Crime Reduction Unit conducted a drug operation aimed at the most prolific street dealers. Four dealers were arrested. These dealers face a series of drug charges including trafficking, possession for the purpose of trafficking and one faces additional weapons and robbery charges.

In the second quarter of 2018, 37 people died of a fentanyl-related drug overdose in the Greater Victoria area. By comparison, there was just one fentanyl related overdose death in all of 2012. With this public safety crisis continuing unabated, the Victoria Police Department prioritizes fentanyl related drug investigations and continues with Operation Fentanyl Focus which began in 2016.



In the second quarter, coordinated by AIS, Strike Force and CRU officers arrested two dealers who were bringing large amounts of controlled substances into Victoria. These investigations required weeks of surveillance and hundreds of hours of investigative time in preparation of search warrant applications and reports for crown prosecutors.

One dealer was arrested in the lower mainland in May by Strike Force members with the assistance of the West Vancouver Police. Strike Force investigators had determined this dealer was transporting kilograms of drugs from Vancouver to Victoria on a regular basis. Upon arrest they seized over 3 kilograms of controlled substances from his vehicle and an additional ¼ kilogram from his residence in Victoria.

The second dealer was investigated by CRU officers, who believed he was transporting controlled substances to Victoria and distributing those drugs using a network of associates. In June CRU officers arrested this individual in Langford with the assistance of the RCMP. This individual faces charges of possession for the purpose of trafficking and weapons offences, as he was found with 2 kilograms of controlled substances and a loaded handgun. Three of his associates face charges as well, including possession for the purpose of trafficking and weapons offences.

Summary of Key Meetings and Community Events

VicPD strives to track the number of key community meetings and events that its staff take part in throughout each quarter. For reporting purposes, “community meetings” are defined as “all meetings with any community stakeholders including community groups, schools, boards, councils, neighbourhood associations, etc.” “Community events” are defined as “pre-planned events put on by either VicPD or by one of our community partners.”

This has been a busy quarter for the Esquimalt Division. Our members attended 104 community meetings and 51 community events. There were several community events this quarter attended by our members which included:

- Esquimalt Buccaneer Days Parade
- Tim Hortons Camp Day
- Esquimalt Lions Extravaganza
- HMCS Esquimalt Memorial
- Esquimalt Emergency Program Forum
- Funeral for Cst. Ian Jordan
- Esquimalt Volunteer Appreciation Event
- Watch Commanders Open House (Esquimalt Rec Center)
- Esquimalt Earth Day
- Fort MacCaulay Historic Interpretive Event
- Esquimalt Neighbourhood Party



Youth from across Greater Victoria and their police officer mentors made the 2018 Youth for Change and Inclusion Camp a resounding success

- Esquimalt Farmers Market
- Change of Command Ceremony Rear Admiral Auchterlonie



VicPD, Saanich Police and West Shore RCMP officers playing soccer and hockey at the Greater Victoria Police Departments' Multicultural Youth and Police Sports Day in Esquimalt.

Patrol Operations Update

In April, police conducted an extensive and complex investigation in relation to a robbery in Saxe Point Park involving a reported firearm. A citizen called police after coming upon a victim in the park. This investigation involved 24 officers with a combined total of approximately 790 hours. Included within this were contributions from our Major Crime unit, Crime Reduction unit, Strike Force unit, Forensic Identification unit, K9 unit, Integrated Tech Crime unit, Community Services Division and Patrol officers from both Esquimalt and Victoria. Charges of Robbery with a firearm, Utter Threats, Pointing a firearm, and Theft of Auto over \$5000 were recommended.

In May, Esquimalt Division Patrol officers, with assistance from the Integrated Mental Health Crisis Response Team (IMCRT), arrested an armed man. The officers were called to the 600-block of Constance Avenue for a report of a man in a vehicle who was armed with a knife and was causing a disturbance. Several Patrol officers from the Esquimalt Division responded to the call. Once the suspect was identified, Esquimalt Division Patrol officers coordinated with IMCRT officers to develop an action plan. The man was taken into custody without incident, and transported to hospital for evaluation.

Also in May, Esquimalt Division Patrol officers were called to a business in the 800-block of Esquimalt Road for a report of two men who had passed counterfeit currency. Officers recognized one of the suspects from the description and began to search for him and his accomplice. Victoria Patrol Division officers picked up the investigation the following day when they responded to a report of a two men who appeared to be taking off handcuffs. They located and stopped the men to take them into custody. One of the men turned away from the officers and refused to show his hands. He then turned back towards the officers with



a knife in his hand. An officer was able to safely disarm him and Patrol officers began to take him into custody. The man then began to fight with officers and OC spray was deployed to help take him into custody.

When this first man was searched, Patrol officers discovered that he was in possession of five knives, including a prohibited switchblade, a baton, bear spray, illegal drugs, a replica handgun and over \$7,000 in counterfeit currency. Patrol officers have since linked this man to at least two additional fraud investigations. He was held in custody for court, with officers recommending 29 charges including six counts of possession of concealed weapons, five counts of fraud under \$5,000, two counts of possession of a controlled substance, one count of possession of counterfeit currency, one count of possession of a prohibited weapon, eight counts of breach of probation and six counts of breach of recognizance.

In June, officers began a unusual sexual assault investigation that occurred in and around Highrock Park. In this incident, a 17 year old female victim was walking home from a long walk when she noticed that an unknown male was walking very close behind her. He went into the Park with her and later sexually assaulted her and exposed himself. This file remains under active investigation and has been passed onto Special Victims Unit. Several tips and investigative leads continue to be followed up.



Community Engagement Update

The VicPD Community Engagement Division, comprised of Public Affairs, the Community Programs Coordinator, Block Watch, Volunteer Services, the Reserve Program, and the Crime Free Multi-Housing Program, continued its efforts to engage the residents of Esquimalt through a variety of efforts.

In terms of team composition, Cst. Cody Lapierre has transferred to the Traffic Section's collision reconstruction team. His position as the officer overseeing the Reserve Constable program has been reallocated to the Patrol Division alongside officers serving as school liaison officers, an officer in the Analysis and Intelligence Section, and a beat officer. The Reserve Program is therefore scheduled to move to the Patrol section in the fall.

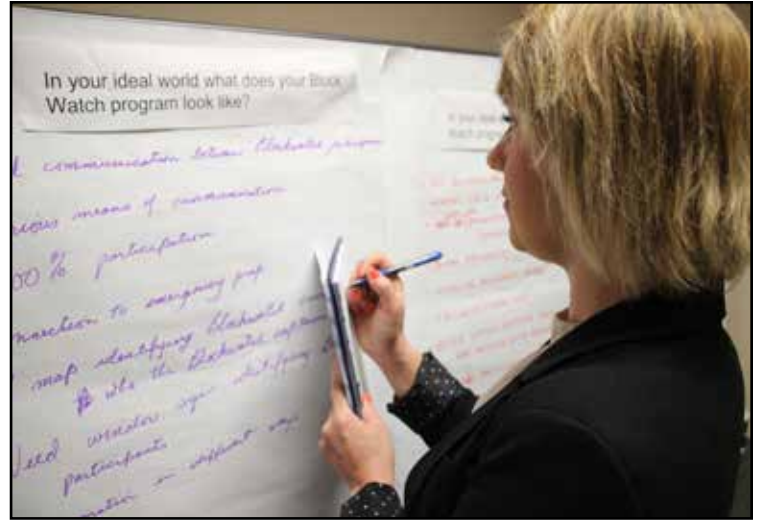
The VicPD Public Affairs section continues to keep our Victoria and Esquimalt communities engaged and informed through both mainstream and social media. The two-member section provided support for:

- the funeral service for Cst. Ian Jordan
- the Watch Commander's open house held in Esquimalt on April 24th
- the release of the 2017 VicPD Annual Report
- National Volunteer Week
- the 2017 Youth for Change and Inclusion Camp
- Informing our communities about road closures, urgent incidents and public safety concerns
- high-profile events including the Times Colonist 10K and the Khalsa Day Parade
- the announcement that 6 officers will be redeployed to Patrol
- using social media to help locate several missing people safely

In addition to answering approximately 400 media requests this quarter, the Public Affairs Section issued 79 media releases and sent out hundreds of tweets and other social media posts during this quarter.

Block Watch continues to increase its presence in the community of Esquimalt. New Captains and participants are continually added to the program, and our Reserve Constables make regular presentations to Block Watch groups. There are currently 43 active Block Watch groups in the Township of Esquimalt.

The second quarter of the year is always a busy time for VicPD attendance at community events. VicPD officers,



Community Programs Coordinator Kimberly Kelley analyzes Block Watch input.

reserves and volunteers are happy to attend many annual family friendly events in Esquimalt such as the Buccaneer Days celebrations and parade, the Esquimalt Neighbourhood Party and VicPD was proud to host the first VicPD Sports Day at Bullen Park. 2018 is also a big year for the Victoria Police Department, as this year marks VicPD's 160th Anniversary. In May VicPD officers, staff, volunteers commemorated this special occasion at an event which included thanking our retired members for paving the way for our current members and staff.

For the VicPD Volunteer Services section, the second quarter of 2018 found volunteer contributions slightly decreased due to a three-month gap between Volunteer Services Coordinators. This resulted in a delay of new volunteer training. Consequently, there is a plan to hold two training sessions in the fall to restore volunteer numbers back to previous standards.

Under the direction and leadership of our new Coordinator of Volunteer Services, VicPD volunteers have continued to provide exceptional service to the Township of Esquimalt and have expressed enthusiasm for the refreshed programs and new perspectives being offered.

Crime Watch volunteers conducted patrols in response to Operations Council priorities, engaging with community members and raising awareness of crime prevention initiatives, conducting 26 deployments in the Township of Esquimalt.

Project Leads, a small group of dedicated volunteers, often experts in their field, provided 98 hours of project support

to our volunteer programming.

Community Engagement: Volunteers represented the Victoria Police Department at Buccaneer Days and the Esquimalt Annual Neighbourhood Party. The response was positive and volunteers reported that they enjoyed the opportunity to interact with the public and promote VicPD initiatives.

Celebration: On June 27, the Victoria Police showed their appreciation for the great support our Volunteers and Reserves provide to the City of Victoria and Township of Esquimalt. The volunteers were treated to a Pizza Party with refreshments served to them by our Senior Management Team. In addition, Colleen Woodger, ICBC Road Safety Coordinator, attended the event and recognized the significant contribution that our volunteer teams make to crime reduction in our communities.

For the VicPD Reserve Program, it is anticipated that a new Reserve course will be undertaken in the fall to boost and sustain the number of Reserves in the program.

Update from Community Resource Officers

Our Community Resource officers continue to work on issues within Esquimalt and participate at community events. In conjunction with the Diversity and Awareness Committee, Cst. Robirtis, along with the assistance of Cst. Lastiwka and other police members, organized and facilitated the Youth Sports Day at Bullen Park. This was a police/community event directed to give youth the opportunity to play sports with police members in a fun and unbiased setting. By all accounts this was a positive and successful event that will be built on in future years.

The members were also actively involved in participating in Tim Hortons Camp Good Times and Mc Happy Day events which were positively received by the staff and customers alike. In the ongoing efforts to address the opioid crisis in our community, the members also provided naloxone training to the Rainbow Kitchen staff as well as met with their new Executive Director to ensure a continued strong relationship with their organization.

Graffiti in our community continues to be a concern and Cst. Lastiwka maintains this portfolio for our Department, cataloging and coordinating efforts to ensure taggers are properly identified and brought forward before the courts with appropriate conditions. Complaints were received of persons camping, defecating, and breaking bottles in High Rock Park. Cst. Lastiwka conducted police action in response to the letter of complaint submitted to Esquimalt Council regarding these ongoing problems in Highrock Park.

School Liaison Section

This quarter the officers primarily focused their training on safety and preparing students for their summer months. It



Cst. Justice assisting a grade three student at a Bike Rodeo

began with three weeks of bike “rodeo” safety training to approximately 1000 grade three students from the Township of Esquimalt and City of Victoria. The program teaches students the importance of being safe and aware when using the roads and streets in their community. Students are also given the opportunity to practice these skills on a course set up by the officers in their school courtyard. By all accounts this program is well received by students, parents and teachers.

There was also a great deal of talks with smaller groups on the continued impact of drug use (particularly Fentanyl) and the importance of making wise choices. This stemmed from the recent overdose and death of an Oak Bay High School youth. Many students are graduating either from high school or moving to new schools (peer pressure is always a topic in June with both excitement and anxiety being a key concern for many students).

The quarter also involved further educational days for students to learn about what police do and what the police station is like. This involved a full day at the police station walking the students through the various sections. Students had a chance to not only see what these officers do but also were able to get some 'hands on' experience as well.

The SROs attended several students graduations including: a great deal of assemblies and ceremonies, not only support the success of the students, but to publicly speak about making smart choices that will continue to support this success.

Police from the four municipal police departments, as well as RCMP for Sooke, West Shore and Sidney as well as members from the three school boards continued to meet and work together at the Regional School Safety Committee. The goal of this committee is to improve school safety throughout the CRD, including standardizing school lockdown procedures, for all police agencies and the three school districts.

K-9 Unit

Transition, training and service were the main three themes for the K-9 Section this quarter. Two of our service dogs PSD Uno and Bondo retired from service from the VicPD K-9 Section after both served for 5 years. Cst. Ewer with PSD Havoc and Cst. Foley with PSD Zender completed their K9 Basic Course with both passing their provincial K9 validations. Both are now out working shifts on the road. Cst. Ewer also successfully completed his C.L.E.A.R Master Trainer certification. Cst. Ewer is now a certified K9 Master Trainer and only 1 of 25 Certified Master Trainers in Canada.

Successful tracks from the unit this quarter included and Break an Enter suspect from a residential Break and Enter, a prolific sexual offender staring into a female's bedroom window, and locating a male who fled after stealing a scooter.

There continues to be positive interaction with the public and users of social media via the VicPD K9 Twitter account. The account has almost 2,000 followers and allows for great interaction with the community.



Police Service Dog Havoc

Investigative Services Update

The Investigative Services Division (ISD), is comprised of two components: Intelligence (Operational Support) and Detectives.

The Detective Section is comprised of the Special Victims Unit, which investigates sexual related crimes, child abuse and internet child exploitation (ICE); the Historical Case Review Unit; the Behavioural Assessment Management Unit, which houses the Missing Person Co-ordinator, High Risk Offender officer and Domestic Violence officers; the Financial Crime Unit, the Major Crime Unit; and Forensic Services, which houses the Forensic Identification and Integrated Technical Crime Units. In addition, six civilian staff prepare electronic disclosure, transcription and other administrative duties.

This past quarter saw a number of high profile files undertaken by detectives, including such files as a high-profile robbery in Saxe Point Park and sexual assault in High Rock Park. We saw an increased number of arson incidents, the investigation of which are being overseen by the Major Crime Unit. Several other robberies also occurred, including an investigation into a series of bank robberies that spanned multiple jurisdictions.

What follows is a couple of examples of the ongoing work of the Investigative Services Division:

On March 10th, 2018 Patrol responded to a stabbing in the 1400-block of Hillside Avenue. Major Crime Detectives were notified as the victim had died at the hospital. The scene was processed by two members of the Forensic Identification Section and a suspect was identified. As it was deemed a homicide, the Vancouver Island Integrated Major Crime Unit (VIIMCU) was activated and they took over the lead in the investigation. Despite VIIMCU taking the lead, several VicPD officers were still utilized, including: Uniform officers, Detectives, Forensic Services, Strike Force, Analysis and Intelligence, the Crime Reduction Unit, and the Greater Victoria Emergency Response Team. All this work resulted in the identified suspect being arrested and charged with murder on Sunday, July 22nd, 2018.

The Domestic Violence Unit, High Risk Offender Officer, and Missing Person Coordinator combine to form the Behavioural Analysis and Management Unit (BAMU).

Part of BAMU's responsibility is conducting threat and risk assessments and analysis for the department. An example of their work is in relation to a registered sex offender



Drugs, weapons, and cash from a recent file.

who moved to Victoria in August 2017. This male has been offending for the past 20 years and has a history of positioning himself to interact with under-age person(s). He specifically targets underage females, whom he plies with drugs and or alcohol as part of his offending pattern. He has a history of domestic assault and numerous sex offenses.

Since the individual's arrival in Victoria, he has required constant monitoring by the police, court services, and other partner agencies. The male recently entered into a relationship with a woman who has two underage daughters. Due to his criminal history, the monitoring of this individual has required a tremendous amount of work by members of BAMU and others to try and ensure public safety. Members have employed a number of investigative techniques as part of their work.

In this past quarter, police have invested many hours per week on this investigation alone.

Department Financial Update

As of June 30th, 2018 the Department's net budget position was approximately \$26,449,884 or 49.1% of the total budget. The rates of pay for CUPE employees represent those in the current collective agreement, which expired December 31st, 2016. Salaries and benefits are in line with the budget. Non-wage operating expenditures were also, at the end of the first quarter slightly below budget. Certain expenditures, such as HQ facilities, fleet overhead and corporate support are annual allocations through the City of Victoria. These allocations have now been made, representing the expenditure for the entire year. Overall expenditures are in line with the budget and we expect them to remain close to budget for the remainder of the year. Expenditures will be carefully monitored throughout the summer to ensure that any potential divergence from the budgets can be identified and managed.



CST. IAN JORDAN
End of Watch: April 11, 2018

