



Quarterly Report to the
Township of Esquimalt
January 1st to March 31st, 2018

April 23, 2018

Chief Constable's Message



It is my pleasure to offer this quarterly report on the initiatives that the Victoria Police Department has undertaken in the Township of Esquimalt in the first quarter of 2018.

Under the leadership of Inspector Jamie Pearce, VicPD's Esquimalt Division continued to make community events a priority. In this quarter, our officers, Reserves, and volunteers participated in a wide range of events in the township, including a VicPD Block Watch Community Meeting and the Lion's Easter Extravaganza. VicPD school liaison officers also delivered a number of school lectures including

Respectful Behaviour, Theft Talk, Drug Talk, Anti-Bullying, Taking Care of Ourselves (awareness to sexual exploitation) and Internet Safety.

VicPD remains committed to delivering the best possible policing service to the citizens of Esquimalt. Through sustained community engagement and open dialogue, I remain confident that we can continue to meet and exceed expectations for the first-rate community policing that the township expects and deserves.

Sincerely,



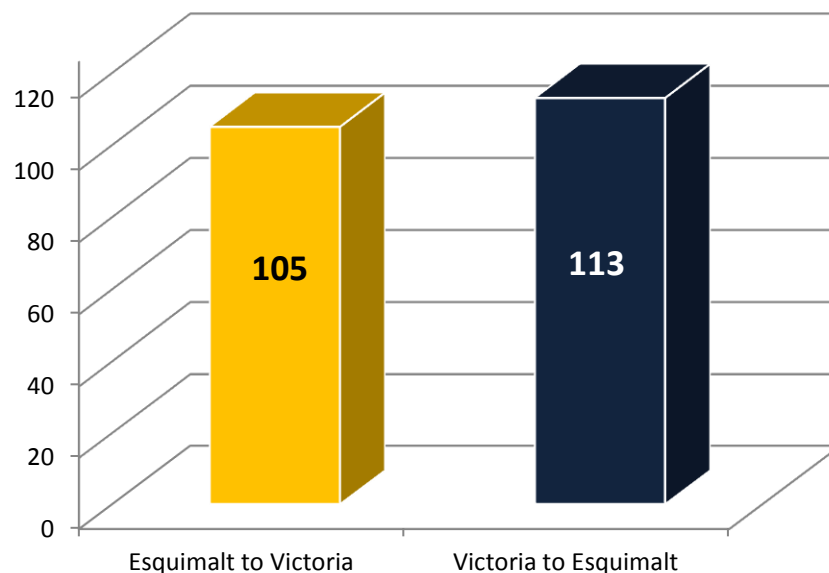
Del Manak
Chief Constable

The following represents the performance of VicPD related to the identified performance metrics for the time period January 1 to March 31, 2018.

Number of dispatched calls in each municipality (segmented by priority)

Dispatched Calls for Service by Municipality										
	Priority 1		Priority 2		Priority 3		Priority 4		Grand Totals	
	Q1 2018	Q1 2017	Q1 2018	Q1 2017	Q1 2018	Q1 2017	Q1 2018	Q1 2017	Q1 2018	Q1 2017
ESQUIMALT	110	101	195	225	368	409	109	87	782	822
VICTORIA	577	557	1951	1981	4405	4027	1275	1236	8208	7801
Outside Jurisdiction	3	2	6	4	23	4	2	4	34	14
Grand Total	690	660	2152	2210	4796	4440	1386	1327	9024	8637
Note* All calls dispatched to Esquimalt do not include calls to Vic West										

Number of times officers attend a call outside their jurisdiction



Note: Cross-Overs "Esquimalt to Victoria" represent incidents of officers assigned to the Esquimalt Division (who also cover Vic West) crossing into the Victoria Division operational area (East of the Bridges). Cross-Overs "Victoria to Esquimalt" represent incidents of officers assigned to the Victoria Division crossing into the Esquimalt Division operational area, including Vic West.

Response times in each municipality (segmented by Priority 1 and 2 calls)

Response times for Priority 1 and 2 calls		
Response Time	Esquimalt	Victoria
0 - 5 min.	51%	52%
5.1 - 10 min.	8%	8%
10.1 - 15 min.	28%	28%
Other*	13%	12%

* "Other" typically indicates response times for secondary units or support units arriving on scene. It also accounts for responses to calls that are initially categorized as Priority 1 or 2 but are found to actually be less urgent (i.e. an abandoned 911 call in which the caller clarifies that it was made in error). Finally, a delay in officers reporting themselves as "on scene" can result in an indication of a longer response time than is actually the case.

Top 5 call types

Esquimalt				
Top 5 Call Types	Q1 2018	Rank	Q1 2017	Rank
ABANDONED 911	136	1	122	1
CHECK WELLBEING	73	2	108	2
ASSIST POLICE / FIRE / AMBULANCE	71	3	77	4
THEFT	51	4	43	7
ASSIST GENERAL PUBLIC	50	5	67	5
Grand Total	1091		1157	

Victoria				
Top 5 Call Types	Q1 2018	Rank	Q1 2017	Rank
ABANDONED 911	1681	1	1618	1
UNWANTED PERSON	1414	2	1144	2
CHECK WELLBEING	912	3	878	3
THEFT	693	4	669	4
PROPERTY LOST	597	5	533	6
Grand Total	11967		11247	

Examples of call types in each category:

Abandoned 911: “pocket dials,” children playing with phones, wrong number, caller unable to communicate with police.

Unwanted Person: person refusing to leave, trespasser.

Check Wellbeing: check on elderly person, person possibly on drugs or intoxicated.

Assist Police/Fire/Ambulance: assisting fire departments, the BC Ambulance Service, follow-up requests by other law enforcement agencies.

Theft: stealing items.

Suspicious Circumstances: suspect looking in car windows and appears to be “casing” vehicles, person acting strangely, suspicious person on someone’s property.

Top 5 reported occurrences for each municipality

This category of data was previously entitled “Criminal Code Offences by Municipality.” It has been renamed “Reported Occurrences” to provide a more accurate outline of the most frequent incidents that occur, reflecting the events that place the highest demands on officers’ time.

Esquimalt				
	Q1 2018	Rank	Q1 2017	Rank
ASSIST PUBLIC/UNWANTED PERSON	166	1	224	1
SUSPICIOUS CIRCUMSTANCES	65	2	67	2
DOMESTIC DISPUTE - NO ASSAULT	35	3	40	4
MENTAL HEALTH/ATTEMPT SUICIDE	31	4	28	5
THEFT FROM VEHICLE	30	5	25	7
Grand Total	833		878	

Victoria				
	Q1 2018	Rank	Q1 2017	Rank
ASSIST PUBLIC/UNWANTED PERSON	1851	1	1868	1
SUSPICIOUS CIRCUMSTANCES	461	2	505	2
THEFT FROM VEHICLE	329	3	322	3
PROPERTY-FOUND	301	4	218	6
PROPERTY-LOST	289	5	302	4
Grand Total	8150		7905	

Examples of call types in each category:

Assist Public/Unwanted Person: a person refusing to leave, assisting lost person.

Suspicious Circumstances: a suspicious person on someone’s property, a suspicious bag.

Found Property: staff at a hotel call as they had found a camera.

Lost Property: a tourist called to report lost camera.

Theft Under \$5000: owner reports bicycle valued at \$900 stolen from yard.

Domestic Dispute – No Assault: a couple having a loud argument in an apartment.

Bylaw -Noise Complaint: a loud party.

Mischief: graffiti, broken window.

Operations Council priorities: Demonstrating responsiveness to community concerns

The Strategic Operations Council, comprised of representatives of each operational area of the police department, meets every 28 days to discuss crime and disorder trends in the communities and set strategic priorities for the coming 4 weeks. The Strategic Operations Council process underwent an evolution this quarter. Supporting the Strategic Operations Council is the Criminal Intelligence Group and the Mental Health/Social Disorder group. Each group meets weekly and sets our plans to address immediate community issues of concern identified via the use of intelligence, community feedback and crime/disorder data analysis. We have found that these changes have significantly increased our ability to be responsive to changing conditions and specific crime and disorder trends and reduced the number of specific geographic priority areas due that emerging concerns are address before they become entrenched. Issues that cannot be resolved by the individual groups, or require a more broad spectrum approach, are referred to Strategic Operations Council.

During this period, a rental residence in Esquimalt that represented a notable negative impact on the community was identified due its association with drug and property crime and incidents of disorder. These were effectively addressed by the Crime Reduction Unit in cooperation with the Esquimalt Division Community Resource Officers. This file is discussed in more detail later.

Community Engagement Update

The VicPD Community Engagement Division, comprised of Public Affairs, the Community Programs Coordinator, Block Watch, Volunteer Services, the Reserve Program, and the Crime Free Multi-Housing Program, continued its efforts to engage the residents of Esquimalt through a variety of efforts.

The VicPD public Affairs section continues to keep our communities engaged and informed through both mainstream and social media. The two-member section provided support for:

- Successfully supported the first Watch Commander open house on January 15th
- Successfully supported the Block Watch engagement event held in Esquimalt on March 14th
- Assisted with the Reserve Graduation on Feb 3rd

- Participated in the Distracted Driving launch with Saanich Police and ICBC
- Continued to distribute information about theft from vehicles
- Informed our communities about road closures, urgent incidents and public safety concerns
- Conducted Public Affairs support for numerous high-profile public safety issues
- Conducted a “tweet-along” with the Patrol Division on St. Patrick’s Day
- Distributed job postings for Communications centre staff and other VicPD career opportunities.

In addition to answering 421 media requests between January and March, the Public Affairs Section issued 66 media releases and sent out hundreds of tweets and other social media posts during this quarter.



VicPD Community Programs Coordinator Kimberly Kelley provides an update at the Esquimalt Block Watch Community Engagement event on March 14th

Block Watch continues to increase its presence in the community of Esquimalt. New Captains and participants are continually added to the program and our Reserve Constables make regular presentations to Block Watch groups. There are currently 44 active Block Watch groups in the Township of Esquimalt.

During the first quarter of 2018, VicPD hosted our first Watch Commander's Open House. S/Sgt. Randhawa led a group of citizens through a discussion on how VicPD's Patrol Division works and took questions from the public. The first quarter also saw VicPD's Community Programs Coordinator host a Block Watch Community Engagement event at the Archie Browning Arena.

Block Watch participants and members of the public gathered to hear how the VicPD Block Watch program works and then had an opportunity to work in small groups to discuss how VicPD and Block Watch participants can improve communication and work together to foster safe and connected neighbourhoods.

Under the leadership and direction of the Coordinator of Volunteer Services, VicPD volunteers provided exceptional service to the Township of Esquimalt. Below is a summary of the duties and activities in the first quarter of 2018.

Crime Watch volunteers conducted patrols in response to Operations Council priorities, engaging with community members and raising awareness of crime prevention initiatives.

During the first quarter of 2018, volunteers conducted 36 deployments in the Township of Esquimalt, including the following:

- Auto Crime Reduction patrols and activities saw volunteers checking 1,423 vehicles in Esquimalt.
- Speed Watch Program resulted in volunteers responding to community concerns, deploying on three occasions to address traffic safety issues in residential neighbourhood in Esquimalt.
- A small group of dedicated volunteers, often experts in their field, provided program and project support to our volunteer programming. Together these volunteers provided 80 hours of service during this term.

For the VicPD Reserve Program, 19 new Reserves Constables completed the Reserve Constable Tier 1 Training Program from the Justice Institute of British Columbia. These new Reserve constables bring our total number to 65. Plans are underway for a Reserve recruitment process

to start in June. As of March 31, Reserves have volunteered 1,968 hours to the communities of Esquimalt and Victoria.

Community Resource Officer Update on Community Issues and Police Strategies

The Community Resource Officers were busy in the first quarter following up and coordinating a number of landlord/tenant dispute resolutions. One of the residences garnered significant police attention and related property crime offences. A number of known criminals were residing at the house and several arrests were made over a short period of time. One man, under surveillance by our Crime Reduction Unit, was observed leaving the residence and travelled to another residence in Saanich, breaking into the house which resulted in his arrest. We were eventually successful at the Residential Tenancy Branch hearing at having the tenants evicted.



Cst. Robirtis and Cst. Lastiwka deliver a cybercrime presentation to 50 senior citizens at St. Paul's Church

The Crime Free Multi-Housing Program continues to be maintained and expanded. During this reporting period, there continue to be six new buildings which are currently in process of being updated and prepared to have Phase II inspections completed. The buildings that have made application and are required to have a set of criteria completed. This includes enhanced hallway lighting, fire safety improvements, as well as all individual apartments having deadbolts, proper



Cst. Justice and Cst. Jenkins join Victoria Royals players to present to Rockheights Middle School students

door knobs and door peepers installed. Storage and laundry areas must also be properly marked and secured. The building elevators (if equipped) will also need to be recently serviced and have current maintenance records in place. Plumbing and electrical systems of the building need to be in good repair and emergency exits clearly marked with proper fire door closers and related safety features.

The Greater Victoria Diversity Advisory Committee (DAC) continues to meet on a monthly

basis and they are planning a number of community cultural events throughout the year, including a “Sports Day event” in Esquimalt this summer.

School Liaison Section

The first quarter of 2018 continued to focus on school safety. A number of lockdowns happened in the region which prompted further discussion around improvement for all our schools. This conversation led to the first Region School Safety Committee. The committee is a partnership of all municipal police departments in the region as well as RCMP. It also includes representation from the three school boards in the region.

VicPD also partnered with the Royals Hockey team, which together delivered a presentation on “Healthy Choices” focusing on positive decision making and dangers of drugs. This presentation was delivered to two middle schools as a pilot project. Due to the positive feedback received, the presentation will



Victoria Royals players signing autographs after their lecture to students

be expanded and presented at additional schools in 2019.

Other school lectures delivered this quarter to the students included; Respectful Behaviour, Theft talk, Drug talk, WITS (anti-bullying) Taking care of ourselves (awareness to sexual exploitation) and Internet Safety.

K-9 Unit

The VicPD Patrol K9 Basic course is currently underway for 3 new German Shepherd dog team and handlers; Cst. Spargo and PSD Ergo, Cst Folly and PSD Zender, Cst Ewer and PSD Havoc. This four month course will ensure our K9 Unit continues to provide excellent dog handler teams which will be deployed in communities.

Cst. LeQuesne attended an Explosives Familiarization course to qualify him to carry and handle explosive training aids for his explosive detection dog Bodi.



Cst. Lequesne providing a K9 demonstration to students.

Officer-in-Charge Report

This quarter proved to be busy for our Division for community meetings and events, some of which included; the Special Olympics Polar Bear Plunge, Block Watch Community Meeting,

Lion's Easter Extravaganza, and OurPlace Easter Lunch. Collectively, our Esquimalt Division members attended 77 community meetings and 28 community events. Other meetings included;

- Meetings with Esquimalt Directors and Mayor
- School District Lockdown protocol
- Emergency Planning Committee (Tsunami Warning Debrief)
- Rainbow Kitchen

The Esquimalt Division administrative support staff members, Stephen and Colleen continue to provide the citizens of Esquimalt with friendly professional service when they call or attend the station. They are invaluable to Division operations and provide services to the community during every quarter.



**VicPD officers "get freezin' for a reason"
at the Special Olympics Polar Plunge**

Departmental Financial Update

At the end of the first quarter, the net financial position of the Department was at 21.9% of the annual budget, slightly below the approved budget. Operating expenditures represented 21.3% of the total budget, and capital expenditures at 33.6%. Salary and benefit expenditures were slightly below budget at 22.4%. We expect payroll expenditures to remain in line with the approved budget throughout the year. Expenditures for other categories remained either within or below budget. Certain expenditures such as HQ facilities, fleet overhead and corporate support are annual allocations, which have not been reflected in expenditures at this time.