

**Bylaw Enforcement**  
**2017 – 2<sup>nd</sup> period**

|   | 2016<br>1 <sup>st</sup><br>Period | 2017<br>1 <sup>st</sup><br>Period | 2016<br>2 <sup>nd</sup><br>Period | 2017<br>2 <sup>nd</sup><br>Period | 2016<br>Year to<br>Date | 2017<br>Year to<br>Date |
|---|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-------------------------|-------------------------|
| <b>Total Bylaw Contraventions<br/>and Complaints Investigated</b> | 209                               | 118                               | 294                               | 144                               | 503                     | 262                     |
| ➤ Streets and Traffic   | 66                                | 54                                | 97                                | 48                                | 163                     | 102                     |
| ➤ General Bylaw Inquiries   | 46                                | 17                                | 70                                | 19                                | 116                     | 36                      |
| ➤ Maintenance/Nuisance<br>Property/Noise Bylaw                    | 30                                | 27                                | 49                                | 58                                | 79                      | 85                      |
| ➤ Zoning Bylaw  | 13                                | 1                                 | 15                                | 3                                 | 28                      | 4                       |
| ➤ Business License  | 20                                | 1                                 | 5                                 | 3                                 | 25                      | 4                       |
| ➤ Building  | 10                                | 9                                 | 13                                | 5                                 | 23                      | 14                      |
| ➤ Animal Control  | 8                                 | 3                                 | 7                                 | 2                                 | 15                      | 5                       |
| ➤ Park Maintenance & Tree<br>Protection                           | 6                                 | 2                                 | 7                                 | 5                                 | 13                      | 7                       |
| ➤ Assist Third Party Agencies                                     | 5                                 | 0                                 | 27                                | 0                                 | 32                      | 0                       |
| ➤ Secondary Suites  | 5                                 | 4                                 | 4                                 | 1                                 | 9                       | 5                       |
| <b>Concluded Investigations</b>                                   | 182                               | 89                                | 268                               | 121                               | 450                     | 210                     |
| <b>Active Investigations</b>                                      | 27                                | 26                                | 26                                | 23                                | 53                      | 49                      |
|   |                                   |                                   |                                   |                                   |                         |                         |
| <b>BON's Issued</b>   | 113                               | 63                                | 49                                | 81                                | 162                     | 144                     |
| ➤ Total Maximum Fine Value  | 6300.00                           | 2620.00                           | 3795.00                           | 4985.00                           | 10095.00                | 7605.00                 |
| ➤ Total Paid  | 2877.50                           | 840.00                            | 1590.00                           | 480.00                            | 4467.50                 | 1320.00                 |
| ➤ Total Outstanding   | 3422.50                           | 1780.00                           | 2205.00                           | 4185.00                           | 5627.50                 | 5965.00                 |
| ➤ Positive Resolution   | 68%                               | 50%                               | 50%                               | 20%                               | N/A                     | N/A                     |
| ➤ Outstanding Tickets   | 32%                               | 50%                               | 50%                               | 80%                               | N/A                     | N/A                     |
| ➤ Tickets Cancelled   | 7                                 | 7                                 | 6                                 | 1                                 | 13                      | 8                       |
| ➤ Warning Tickets (not<br>included in "issued" total<br>above)    | -                                 | 51                                | -                                 | 50                                | -                       | 101                     |
| <b>BON Adjudication</b>   |                                   |                                   |                                   |                                   |                         |                         |
| Disputed Matters to Screening<br>Officer                          | -                                 | 2                                 | 4                                 | 4                                 | N/A                     | 6                       |
| Disputed tickets – cancelled                                      | -                                 | 1                                 | 3                                 | 1                                 | N/A                     | 2                       |
| Number sent to Adjudication                                       | -                                 | 0                                 | 0                                 | 0                                 | N/A                     | 0                       |

| <b>Animal Control</b>   | <b>2016<br/>1<sup>st</sup><br/>Period</b> | <b>2017<br/>1<sup>st</sup><br/>Period</b> | <b>2016<br/>2<sup>nd</sup><br/>Period</b> | <b>2017<br/>2<sup>nd</sup><br/>Period</b> | <b>2016<br/>Year<br/>to Date</b> | <b>2017<br/>Year to<br/>Date</b> |
|---|---|---|---|---|----------------------------------|----------------------------------|
| ➤ Dog Tags Sold   | 1119                                      | <b>1091</b>                               | 25  | 115                                       | 1144                             | 1206                             |
| <b>Incidents Investigated by Victoria<br/>Animal Control (VACS)</b> | 107                                       | <b>175</b>                                | 137                                       | 239                                       | 244                              | 414                              |
| ➤ Dogs at Large   | 17  | <b>13</b>                                 | 31  | 38  | 48                               | 51                               |
| ➤ No Leash  | 24  | <b>33</b>                                 | 18  | 100                                       | 42                               | 133                              |
| ➤ No License  | 20  | <b>14</b>                                 | 13  | 87  | 33                               | 101                              |
| ➤ Barking/Noisy Dogs  | 8   | <b>4</b>                                  | 9   | 13  | 17                               | 17                               |
| ➤ Dog Attacks (on animals)  | 1   | <b>3</b>                                  | 3   | 6   | 4                                | 9                                |
| ➤ Dog Attacks (on humans)   | 2   | <b>1</b>                                  | 1   | 2   | 3                                | 3                                |
| ➤ Cats at Large   | 9   | <b>7</b>                                  | 15  | 6   | 24                               | 13                               |

| <b>Actions taken by VACS</b> | <b>2016<br/>1<sup>st</sup><br/>Period</b> | <b>2017<br/>1<sup>st</sup><br/>Period</b> | <b>2016<br/>2<sup>nd</sup><br/>Period</b> | <b>2017<br/>2<sup>nd</sup><br/>Period</b> | <b>2016<br/>Year<br/>To Date</b> | <b>2017<br/>Year To<br/>Date</b> |
|------------------------------|---|---|---|---|----------------------------------|----------------------------------|
| ➤ Verbal Warnings            | 32  | <b>34</b>                                 | 33  | <b>111</b>                                | 65                               | <b>145</b>                       |
| ➤ Written Notices            | 16  | <b>1</b>                                  | 25  | <b>93</b>                                 | 41                               | <b>94</b>                        |
| ➤ BON's Written              | 11  | <b>1</b>                                  | 4   | <b>10</b>                                 | 15                               | <b>11</b>                        |
| ➤ Animals Impounded          | 21  | <b>17</b>                                 | 27  | <b>38</b>                                 | 48                               | <b>55</b>                        |

